

Streamwood Park District Birthday Party Package Guest Survey



As guests of the Streamwood Park District, your opinion is very important to us!

Our mission is to provide diverse and responsive recreational opportunities that enhance the quality of the community through our parks, facilities, services, employees, and volunteers.

By completing the following Guest Survey will provide us with feedback we need to help us measure our success.

Party Date _____ Type of party package _____

Please rate the following:

	Excellent				Poor	
	5	4	3	2	1	N/A
Room set-up	5	4	3	2	1	N/A
Cleanliness of room	5	4	3	2	1	N/A
Overall cleanliness of facility	5	4	3	2	1	N/A
Service received prior to party from staff	5	4	3	2	1	N/A
Service received from facility staff at time of party	5	4	3	2	1	N/A
Service received from host of party	5	4	3	2	1	N/A
Food (cake and ice cream)	5	4	3	2	1	N/A
Cost of services	5	4	3	2	1	N/A
Overall experience	5	4	3	2	1	N/A

How did you learn about the Birthday Party Packages at Streamwood Park District? (check all that apply)

- Seasonal Brochure
 Newspaper
 Flyer
 Friend
 Website
 Attended a party for someone else
 Other _____

Why did you choose this birthday party package for your event? (check all that apply)

- Recommended
 Availability
 Location
 Activity
 Cost
 Other _____

Would you recommend Streamwood Park District Birthday Party Packages to others for their events?

- Yes No
 Explain _____

Do you have suggestions for additional services or equipment to accompany party options?

Please use the back side of this form for any additional comments on this facility or other facilities, programs or services.

Please return this form to your event host or facility staff or drop off or send to
 Debbie Karner, Superintendent of Recreation, Park Place, 550 S. Park Blvd., Streamwood, IL 60107
 Phone: 630/483-3012 Fax: 630/483-9957 Email: dkarner@streamwoodparkdistrict.org

Thank you for your time.

S.P.D. C.A.R.E.S.

Safety, Preservation, Diversity, Collaboration, Accountability, Responsibility, Ethics, Service