

Streamwood Park District Facility Rental Guest Survey



As guests of the Streamwood Park District, your opinion is very important to us!

Our mission is to provide diverse and responsive recreational opportunities that enhance the quality of the community through our parks, facilities, services, employees, and volunteers.

By completing the following Guest Survey will provide us with feedback we need to help us measure our success.

Rental Date _____ Facility/Room _____

Please rate the following:

	Excellent				Poor	
Room set-up per instructions	5	4	3	2	1	N/A
Cleanliness of room	5	4	3	2	1	N/A
Overall cleanliness of facility	5	4	3	2	1	N/A
Service received prior to party from staff	5	4	3	2	1	N/A
Service received from facility staff at time of party	5	4	3	2	1	N/A
Service received from host of party	5	4	3	2	1	N/A
Cost of services	5	4	3	2	1	N/A
Overall experience	5	4	3	2	1	N/A

How did you learn about the facility you rented? (check all that apply)

- Seasonal Brochure
 Newspaper
 Flyer
 Friend
 Website
 Location
 Other _____

Why did you choose this facility/room for your event? (check all that apply)

- Recommended
 Availability
 Location
 Cost
 Other _____

Would you recommend this facility to others for their events?

- Yes
 No

Explain _____

Did you utilize any other services with your rental? (check all that apply)

- Kitchen
 Equipment
 Outdoor areas
 Moonwalk
 Other _____

Additional comments on services _____

Do you have suggestions for additional services or equipment to accompany rental options?

Please use the back side of this form for any additional comments on this facility or other facilities, programs or services.

Please return this form to your event host or facility staff or drop off or send to
 Kurt Reckamp, Assistant Superintendent of Recreation, Park Place, 550 S. Park Blvd., Streamwood, IL 60107
 Phone: 630/483-3091 Fax: 630/483-9957 Email: kreckamp@streamwoodparkdistrict.org

Thank you for your time.

S.P.D. C.A.R.E.S.

Safety, Preservation, Diversity, Collaboration, Accountability, Responsibility, Ethics, Service